Hoya Malaysia
2 - Year Warranty Terms and Conditions

1. Hoya Malaysia's 2-year warranty is only applicable for Hoya's Hi-Vision LongLife coating series which includes Full Control*, HVLL-UA and HVLL-UV coating and Hoya's Drive Coat.
   Full Control consists of the following Hoya coating products: Hi-Vision LongLife, BlueControl, UV Control and Bacterial Control.
2. This warranty entitles you to get a replacement of Hoya's lens on a piece-by-piece basis upon verification by Hoya Malaysia that the lens defect is due to manufacturing defects within 2 years of use.
3. This warranty is only applicable against any manufacturing defects as specified by Hoya manufacturing quality control standards. This warranty does not cover any damages, defects, malfunctions, and/or non-functioning lenses due to accident or mishandling/improper use or maintenance of the lenses, such as, but not limited to, excessive exposure to harmful chemicals, heat and pressure, mechanical abuse, and damage incurred during fitting and dispensing.
4. The lens replacement must be of the same specification (e.g., product, index, coating) and same power as the defective lens.
5. The 2-year warranty is valid for 2 years from the date stated on your authenticity card. Any redemption past this date will not be valid.
6. Maximum one (1) time warranty claim per purchase.
7. The warranty claim must be done through the outlet where your first pair of lenses (defective lenses) were purchased.
8. The defective lenses are required to return to Hoya Malaysia for verification process as part of the warranty claim requirement.
9. Hoya Malaysia's judgment and decision is final, and no correspondence will be entered into.
10. Hoya Malaysia reserves the right to change these terms & conditions at any time without prior notice.
11. Hoya Malaysia reserves the right, at its sole discretion, not to honour this warranty if there is reasonable suspicion of forgery, fraud, or any other reason.
12. Hoya Malaysia reserves the scheme withdrawal right.